



CATAPULT

SITHFAB005

Prepare and serve espresso coffee

Table of Contents (Extract)

NOTE: This is a sample only. This cover page is not included in Catapult Smallprint's printed books.

This Table of Contents extract is taken from Catapult Smallprint's full hardcopy Trainer/Assessor Guide for the unit SITHFAB005.

For more information, including using our enhanced online version of this unit in Catapult LMS, or to purchase the Learner or Trainer printed books, please see this unit on our website by clicking this link:

<https://catapultlearning.com.au/product/SITHFAB005/>

Trainer/assessor guide

SITHFAB005

Prepare and serve espresso coffee

Welcome to this unit of study

This unit describes the performance outcomes, skills and knowledge required to extract and serve espresso coffee beverages using commercial espresso machines and grinders. It requires the ability to advise customers on coffee beverages, select and grind coffee beans, prepare and assess espresso coffee beverages and to use, maintain and clean espresso machines and grinders. Complex repairs of equipment would be referred to specialist service technicians.

Preparation of coffee beverages using other methods is covered in SITHFAB004 Prepare and serve non-alcoholic beverages.

This unit applies to any hospitality organisation that serves espresso coffee beverages, including cafes, restaurants, bars, clubs, function and event venues.

It applies to espresso machine operators who operate with some level of independence and under limited supervision.

It may be undertaken as:

- » part of a formal qualification nationally recognised through the Australian Qualifications Framework (AQF)
- » a stand alone unit
- » part of a formal skill set

Contents

About this trainer/assessor guide	4
Learning resource.....	5
Topic 1: Organise coffee workstation.	5
Mise en place	5
Storing ingredients	8
The espresso machine and grinder	10
Check your understanding	15
Topic 2: Select and grind coffee beans.	17
Coffee beans	17
Adjusting the grind	21
Cleaning the grinder	22
Check your understanding	23
Topic 3: Advise customers and take espresso coffee orders.....	25
Information about coffee.....	25
Taking orders	29
Check your understanding	31
Topic 4: Extract and monitor quality of espresso.....	33
Service-ware	33
Tamping the coffee.....	35
Flushing the group head	38
Monitoring extraction	39
Check your understanding	43
Topic 5: Undertake milk texturing process.	45
Use cold milk and jugs	45
Texturing	47
Cleaning the steam wand	51
Combining foam and milk	52
Check your understanding	55
Topic 6: Serve espresso coffee beverages.	57
Presenting coffee	57
Temperature	61
Check your understanding	63
Topic 7: Clean espresso equipment.....	65
Cleaning machines and equipment.....	65
Environmental impacts	70
Check your understanding	73
Assessment workbook	75
Unit information	77
What is competency-based assessment?.....	79
How will my competency be assessed?.....	80
Assessment agreement	81
Foundation skills checklist.....	82

Skills recognition	83
Topic 1: Organise coffee workstation	84
Topic 2: Select and grind coffee beans	85
Topic 3: Advise customers and take espresso coffee orders.....	86
Topic 4: Extract and monitor quality of espresso.....	87
Topic 5: Undertake milk texturing process	88
Topic 6: Serve espresso coffee beverages	89
Topic 7: Clean espresso equipment.....	90
Knowledge questions	91
Topic 1: Organise coffee workstation	93
Topic 2: Select and grind coffee beans	99
Topic 3: Advise customers and take espresso coffee orders.....	107
Topic 4: Extract and monitor quality of espresso.....	111
Topic 5: Undertake milk texturing process	120
Topic 6: Serve espresso coffee beverages	128
Topic 7: Clean espresso equipment.....	133
Topic 8: Specific knowledge evidence.....	137
Performance tasks	140
Third party evidence collection agreement	141
Topic 1: Organise coffee workstation	142
Topic 2: Select and grind coffee beans	143
Topic 3: Advise customers and take espresso coffee orders.....	144
Topic 4: Extract and monitor quality of espresso.....	145
Topic 5: Undertake milk texturing process	147
Topic 6: Serve espresso coffee beverages	148
Topic 7: Clean espresso equipment.....	149
Completion record	150
Unit mapping	151
Trainer/ assessor user instructions	157

About this trainer/assessor guide

Learning resource

The learning resource is divided into the following topics:

- » Organise coffee workstation
- » Select and grind coffee beans
- » Advise customers and take espresso coffee orders
- » Extract and monitor quality of espresso
- » Undertake milk texturing process
- » Serve espresso coffee beverages
- » Clean espresso equipment

Each topic provides information to help you gain the skills and knowledge required to perform the work tasks to which they refer. Read the information and practise the skills described. You should also take the opportunity to undertake additional independent research. Your trainer/assessor may also provide supplementary information including interpretation of the contents of this resource.

At the end of each topic is:

- » a set of true or false questions
- » a set of multiple choice questions

These questions provide an opportunity to check your understanding and progress. They are self-marking and do not form part of the assessment for the unit.

Assessment workbook

To have this unit recognised as a formal qualification you need to have your skills and knowledge assessed. The assessment workbook provides:

- » information on competency-based assessment
- » instructions on how you will be assessed
- » assessment tools to assess your competence
- » instructions on how to complete the assessment tasks within each assessment tool

To be assessed as competent you need to provide evidence that you have the skills and knowledge to undertake the requirements of this unit. This assessment of competency is made by a qualified trainer/assessor from a registered training organisation. You must complete all the assessments as directed by your trainer/assessor to the required standard. It is not necessary to work through the guide in the order in which it is written. However this is at the discretion of your trainer/assessor.

Disclaimer

Information contained in this resource is drawn from sources believed to be reliable. The firm, its employees, agents and contractors do not warrant the correctness of the sources used and accept no responsibility to any person for any errors or omissions or for any loss or damage howsoever caused from the use of this resource.
