

Trainer/assessor guide

CHCYTH013

Engage respectfully with young people

Welcome to this unit of study

This unit describes the performance outcomes, skills and knowledge required to communicate effectively with children and young people in work roles with a specific focus on young people.

This unit applies to workers who engage with young people and use verbal and non-verbal communication techniques in roles where the young person is the primary client.

The skills in this unit must be applied in accordance with Commonwealth and State or Territory legislation, Australian standards and industry codes of practice.

No occupational licensing, certification or specific legislative requirements apply to this unit at the time of publication.

It may be undertaken as:

- » part of a formal qualification nationally recognised through the Australian Qualifications Framework (AQF)
- » a stand alone unit
- » part of a formal skill set

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