

# Contents

<b>About this trainer/assessor guide .....</b>	<b>4</b>
<b>Learning resource.....</b>	<b>5</b>
Topic 1: Provide quality care for children and young people .....	5
Comply with duty of care policy, and regulatory, legislative and legal requirements .....	5
Identify and implement organisational policies and procedures .....	15
Reflect on personal values and attitudes and acknowledge their potential impact when working in child protection contexts .....	24
Follow risk-assessment procedures when undertaking child protection work .....	30
Support the rights, interests and needs of children, young people, and families when carrying out work tasks .....	41
Ensure communication is age-appropriate, sensitive and respectful when dealing with children, young people and families .....	49
Check your understanding .....	57
Topic 2: Perform ethical and safe work practices .....	59
Observe lines of accountability in work undertaken in child and protection and communicate decisions to relevant authorities.....	59
Use self-management techniques to support worker safety and wellbeing in professional practices .....	65
Use the relevant code of ethics, professional and organisational standards to guide service delivery .....	67
Develop a safety plan and responses to address emergency situations and other contingencies based on ethical standards and organisational policies and procedures .....	71
Support staff to identify and resolve ethical dilemmas .....	76
Acknowledge the challenges inherent in the work and develop strategies to address the challenges .....	80
Check your understanding .....	85
References.....	87
<b>Assessment workbook .....</b>	<b>89</b>
Unit information .....	91
What is competency-based assessment?.....	92
How will my competency be assessed?.....	93
Assessment agreement.....	94
<b>Skills recognition.....</b>	<b>95</b>
Topic 1: Provide quality care for children and young people.....	96
Topic 2: Perform ethical and safe work practices .....	97
<b>Knowledge questions .....</b>	<b>98</b>
Topic 1: Provide quality care for children and young people.....	99
Topic 2: Perform ethical and safe work practices .....	139
<b>Project.....</b>	<b>153</b>
<b>Completion record.....</b>	<b>157</b>
<b>Unit mapping.....</b>	<b>158</b>
<b>Trainer/assessor instructions and requirements.....</b>	<b>163</b>
<b>Practical assessment .....</b>	<b>Separate document</b>