



**CATAPULT**

# CHCDIS004

Communicate using augmentative and alternative communication strategies

## Table of Contents (Extract)

**NOTE:** This is a sample only. This cover page is not included in Catapult Smallprint's printed books.

This Table of Contents extract is taken from Catapult Smallprint's full hardcopy Trainer/Assessor Guide for the unit CHCDIS004.

For more information, including using our enhanced online version of this unit in Catapult LMS, or to purchase the Learner or Trainer printed books, please see this unit on our website by clicking this link:

<https://catapultlearning.com.au/product/CHCDIS004/>

# Trainer/assessor guide

## CHCDIS004

### Communicate using augmentative and alternative communication strategies

#### Welcome to this unit of study

This unit describes the skills and knowledge required to communicate with people who have complex communication needs through effective use of Augmentative and Alternative Communication (AAC) strategies and systems.

AAC refers to methods that replace or supplement speech to address the needs of people whose oral speech skills limit their ability to meet their participation and communication needs.

AAC systems comprise communication aids, symbols, strategies, and techniques and methods that may be aided or unaided.

This unit applies to disability support work in a variety of contexts. Work performed requires a range of well developed, person-centred skills where some discretion and judgement is required and workers will take responsibility for their own outputs.

It may be undertaken as:

- » part of a formal qualification nationally recognised through the Australian Qualifications Framework (AQF)
- » a stand alone unit
- » part of a formal skill set

# Contents

About this trainer/assessor guide .....	4
Learning resource.....	5
Topic 1: Identify the current communication capacity and needs of the person .....	5
Identifying communication needs .....	5
Using appropriate supports .....	13
Consultation and referrals.....	21
Check your understanding .....	27
Topic 2: Develop effective AAC strategies .....	29
Information for professionals .....	29
Developing communication strategies .....	32
Adjusting tools/ programs .....	34
Check your understanding .....	37
Topic 3: Implement AAC strategy .....	39
Different strategies/ devices .....	39
Documenting support strategies.....	48
Reinforcing communication .....	51
Responding to difficulties .....	54
Practice opportunities/ information.....	56
Check your understanding .....	59
Topic 4: Monitor, report and review communication strategies.....	61
Reporting/ recording system.....	61
AAC strategy barriers .....	64
Implementing modifications .....	67
Maintaining accurate records .....	70
Check your understanding .....	75
References.....	77
Assessment workbook .....	79
Unit information.....	81
What is competency-based assessment?.....	82
How will my competency be assessed?.....	83
Assessment agreement .....	84
Foundation skills checklist.....	85
Skills recognition.....	86
Topic 1: Identify the current communication capacity and needs of the person .....	87
Topic 2: Develop effective AAC strategies .....	88
Topic 3: Implement AAC strategy .....	89
Topic 4: Monitor, report and review communication strategies.....	90

<b>Knowledge questions .....</b>	<b>91</b>
Topic 1: Identify the current communication capacity and needs of the person .....	92
Topic 2: Develop effective AAC strategies .....	98
Topic 3: Implement AAC strategy .....	103
Topic 4: Monitor, report and review communication strategies .....	111
Topic 5: Specific knowledge evidence.....	121
<b>Performance tasks.....</b>	<b>129</b>
Third party evidence collection agreement .....	130
Topic 1: Identify the current communication capacity and needs of the person .....	131
Topic 2: Develop effective AAC strategies .....	132
Topic 3: Implement AAC strategy .....	133
Topic 4: Monitor, report and review communication strategies .....	134
<b>Completion record.....</b>	<b>136</b>
<b>Unit mapping.....</b>	<b>137</b>
<b>Trainer/ assessor user instructions.....</b>	<b>139</b>

# About this trainer/assessor guide

## Learning resource

The learning resource is divided into the following topics:

- » Identify the current communication capacity and needs of the person
- » Develop effective AAC strategies
- » Implement AAC strategy
- » Monitor, report and review communication strategies

Each topic provides information to help you gain the skills and knowledge required to perform the work tasks to which they refer. Read the information and practise the skills described. You should also take the opportunity to undertake additional independent research. Your trainer/assessor may also provide supplementary information including interpretation of the contents of this resource.

At the end of each topic is:

- » a set of true or false questions
- » a set of multiple choice questions

These questions provide an opportunity to check your understanding and progress. They are self-marking and do not form part of the assessment for the unit.

## Assessment workbook

To have this unit recognised as a formal qualification you need to have your skills and knowledge assessed. The assessment workbook provides:

- » information on competency-based assessment
- » instructions on how you will be assessed
- » assessment tools to assess your competence
- » instructions on how to complete the assessment tasks within each assessment tool

To be assessed as competent you need to provide evidence that you have the skills and knowledge to undertake the requirements of this unit. This assessment of competency is made by a qualified trainer/assessor from a registered training organisation. You must complete all the assessments as directed by your trainer/assessor to the required standard. It is not necessary to work through the guide in the order in which it is written. However this is at the discretion of your trainer/assessor.

## Disclaimer

Information contained in this resource is drawn from sources believed to be reliable. The firm, its employees, agents and contractors do not warrant the correctness of the sources used and accept no responsibility to any person for any errors or omissions or for any loss or damage howsoever caused from the use of this resource.