



CATAPULT

CHCCCS009

Facilitate responsible behaviour

Table of Contents (Extract)

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This Table of Contents extract is taken from Catapult Smallprint's full hardcopy Trainer/Assessor Guide for the unit CHCCCS009.

For more information, including using our enhanced online version of this unit in Catapult LMS, or to purchase the Learner or Trainer printed books, please see this unit on our website by clicking this link:

<https://catapultlearning.com.au/product/CHCCCS009/>

Trainer/assessor guide

CHCCCS009

Facilitate responsible behaviour

Welcome to this unit of study

This unit describes the skills and knowledge required to monitor individuals, respond to behaviours of concern, deal with conflict and support responsibility for behaviour management and change.

This unit applies to workers who work directly with people in a range of community service contexts.

It may be undertaken as:

- » part of a formal qualification nationally recognised through the Australian Qualifications Framework (AQF)
- » a stand alone unit
- » part of a formal skill set

Contents

About this trainer/assessor guide	4
Learning resource.....	5
Topic 1: Observe individuals	5
Observe/ monitoring individuals	5
Preventative/ defusing strategies	9
Evaluating behaviour	12
Specialist advice	15
Check your understanding	17
Topic 2: Manage conflict.....	19
Equitable/ positive interactions	19
Communication strategies	22
Cultural values/ practices	24
Causes of conflict.....	27
Minimising aggressive behaviour	30
Cause and effect	32
Check your understanding	35
Topic 3: Respond to behaviours of concern	37
Behaviours of concern	37
Implications of BOCs	40
Ensuring safety.....	43
Role modelling behaviours.....	45
Carrying out interventions.....	47
Check your understanding	49
Topic 4: Complete reporting requirements	51
Reporting incidents	51
Check your understanding	55
Assessment workbook.....	57
Unit information	59
What is competency-based assessment?.....	60
How will my competency be assessed?.....	61
Assessment agreement.....	62
Foundation skills checklist.....	63
Skills recognition.....	64
Topic 1: Observe individuals	65
Topic 2: Manage conflict.....	66
Topic 3: Respond to behaviours of concern	67
Topic 4: Complete reporting requirements	68

Knowledge questions	69
Topic 1: Observe individuals	70
Topic 2: Manage conflict.....	79
Topic 3: Respond to behaviours of concern	90
Topic 4: Complete reporting requirements	97
Topic 5: Specific knowledge evidence.....	101
Performance tasks.....	105
Third party evidence collection agreement	106
Topic 1: Observe individuals	107
Topic 2: Manage conflict.....	108
Topic 3: Respond to behaviours of concern	109
Topic 4: Complete reporting requirements	110
Completion record.....	111
Unit mapping and assessment checklist	112
Trainer/ assessor user instructions.....	115

About this trainer/assessor guide

Learning resource

The learning resource is divided into the following topics:

- » Observe individuals
- » Manage conflict
- » Respond to behaviours of concern
- » Complete reporting requirements

Each topic provides information to help you gain the skills and knowledge required to perform the work tasks to which they refer. Read the information and practise the skills described. You should also take the opportunity to undertake additional independent research. Your trainer/assessor may also provide supplementary information including interpretation of the contents of this resource.

At the end of each topic is:

- » a set of true or false questions
- » a set of multiple choice questions

These questions provide an opportunity to check your understanding and progress. They are self-marking and do not form part of the assessment for the unit.

Assessment workbook

To have this unit recognised as a formal qualification you need to have your skills and knowledge assessed. The assessment workbook provides:

- » information on competency-based assessment
- » instructions on how you will be assessed
- » assessment tools to assess your competence
- » instructions on how to complete the assessment tasks within each assessment tool

To be assessed as competent you need to provide evidence that you have the skills and knowledge to undertake the requirements of this unit. This assessment of competency is made by a qualified trainer/assessor from a registered training organisation. You must complete all the assessments as directed by your trainer/assessor to the required standard. It is not necessary to work through the guide in the order in which it is written. However this is at the discretion of your trainer/assessor.

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