



CATAPULT

BSBHRM404

Review human resource functions

Table of Contents (Extract)

NOTE: This is a sample only. This cover page is not included in Catapult Smallprint's printed books.

This Table of Contents extract is taken from Catapult Smallprint's full hardcopy Trainer/Assessor Guide for the unit BSBHRM404.

For more information, including using our enhanced online version of this unit in Catapult LMS, or to purchase the Learner or Trainer printed books, please see this unit on our website by clicking this link:

<https://catapultlearning.com.au/product/BSBHRM404/>

Trainer/assessor guide

BSBHRM404

Review human resource functions

Welcome to this unit of study

This unit describes the skills and knowledge required to undertake research that supports work across a range of human resource functional areas.

It applies to individuals who require a broad understanding of human resource functions, associated policy frameworks and the administrative requirements to support these functions and policies.

It may be undertaken as:

- » part of a formal qualification nationally recognised through the Australian Qualifications Framework (AQF)
- » a stand alone unit
- » part of a formal skill set

Contents

About this trainer/assessor guide	4
Learning resource.....	5
Topic 1: Research human resources functions	5
Human resource strategies	5
Human resource networks.....	16
Information sources.....	18
Research strategies	23
Undertaking research.....	30
Check your understanding	37
Topic 2: Review policy and procedures frameworks	39
Locating policies and procedures	39
Analysing policies and procedures	43
Legislation.....	46
Check your understanding	53
Topic 3: Apply ethical framework	55
Ethical requirements	55
Ethical obligations.....	60
Working ethically.....	64
Check your understanding	69
Topic 4: Analyse human resource metrics	71
Technology	71
Workforce data	85
Data analysis	88
Check your understanding	91
Topic 5: Report research outcomes	93
Options for change.....	93
Key findings	97
Research reports.....	104
Change recommendations	112
Check your understanding	115
References.....	117
Assessment workbook	119
Unit information.....	121
What is competency-based assessment?.....	122
How will my competency be assessed?.....	123
Assessment agreement.....	124
Foundation skills checklist.....	125

Skills recognition.....	126
Topic 1: Research human resources functions	127
Topic 2: Review policy and procedures frameworks	128
Topic 3: Apply ethical framework	129
Topic 4: Analyse human resource metrics	130
Topic 5: Report research outcomes	131
Knowledge questions	132
Topic 1: Research human resources functions	133
Topic 2: Review policy and procedures frameworks	138
Topic 3: Apply ethical framework	144
Topic 4: Analyse human resource metrics	148
Topic 5: Report research outcomes	151
Topic 6: Specific knowledge evidence.....	155
Performance tasks.....	156
Third party evidence collection agreement	157
Topic 1: Research human resources functions	158
Topic 2: Review policy and procedures frameworks	161
Topic 3: Apply ethical framework	164
Topic 4: Analyse human resource metrics	165
Topic 5: Report research outcomes	166
Completion record.....	167
Unit mapping and assessment checklist	168
Trainer/ assessor user instructions.....	170

About this trainer/assessor guide

Learning resource

The learning resource is divided into the following topics:

- » Research human resources functions
- » Review policy and procedures frameworks
- » Apply ethical framework
- » Analyse human resource metrics
- » Report research outcomes

Each topic provides information to help you gain the skills and knowledge required to perform the work tasks to which they refer. Read the information and practise the skills described. You should also take the opportunity to undertake additional independent research. Your trainer/assessor may also provide supplementary information including interpretation of the contents of this resource.

At the end of each topic is:

- » a set of true or false questions
- » a set of multiple choice questions

These questions provide an opportunity to check your understanding and progress. They are self-marking and do not form part of the assessment for the unit.

Assessment workbook

To have this unit recognised as a formal qualification you need to have your skills and knowledge assessed. The assessment workbook provides:

- » information on competency-based assessment
- » instructions on how you will be assessed
- » assessment tools to assess your competence
- » instructions on how to complete the assessment tasks within each assessment tool

To be assessed as competent you need to provide evidence that you have the skills and knowledge to undertake the requirements of this unit. This assessment of competency is made by a qualified trainer/assessor from a registered training organisation. You must complete all the assessments as directed by your trainer/assessor to the required standard. It is not necessary to work through the guide in the order in which it is written. However this is at the discretion of your trainer/assessor.

Disclaimer

Information contained in this resource is drawn from sources believed to be reliable. The firm, its employees, agents and contractors do not warrant the correctness of the sources used and accept no responsibility to any person for any errors or omissions or for any loss or damage howsoever caused from the use of this resource.