



**CATAPULT**

# BSBCUE405

Survey stakeholders to gather and record information

## Table of Contents (Extract)

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**This Table of Contents extract is taken from Catapult Smallprint's full hardcopy Trainer/Assessor Guide for the unit BSBCUE405.**

**For more information, including using our enhanced online version of this unit in Catapult LMS, or to purchase the Learner or Trainer printed books, please see this unit on our website by clicking this link:**

**<https://catapultlearning.com.au/product/BSBCUE405/>**

# Trainer/assessor guide

## BSBCUE405

# Survey stakeholders to gather and record information

### Welcome to this unit of study

This unit describes the skills and knowledge required to prepare, survey and record relevant and required details of information collected according to organisational, legislative and regulatory requirements.

It applies to individuals who need to solve a defined range of unpredictable problems, analyse and evaluate information from a variety of sources, and who may provide leadership and guidance to others with some limited responsibility for the output of others.

It may be undertaken as:

- » part of a formal qualification nationally recognised through the Australian Qualifications Framework (AQF)
- » a stand alone unit
- » part of a formal skill set

# Contents

About this trainer/assessor guide .....	4
Learning resource.....	5
Topic 1: Obtain, record and analyse information.....	5
Identify information sources .....	5
Collect and document information .....	7
Collate, sort and analyse information .....	10
Recording forms and reports .....	13
Check your understanding .....	15
Topic 2: Take and compile statements .....	17
Take statements related to the matter being investigated .....	17
Active listening .....	21
Check your understanding .....	23
Topic 3: Conduct interviews .....	25
Plan, manage and conduct interviews .....	25
Treat interviewees fairly and equitably.....	29
Record interviews .....	30
Check your understanding .....	31
Topic 4: Use information and database systems .....	33
Database entry.....	33
Source information.....	35
Access and store information .....	36
Check your understanding .....	37
Topic 5: Use interview and evidence recording equipment.....	39
Operate recording equipment .....	39
Produce records.....	41
Maintain equipment and usage logs.....	43
Check your understanding .....	45
Topic 6: Conduct follow-up activities .....	47
Communication.....	47
Assess information .....	48
Dispose of information .....	49
Check your understanding .....	51
Assessment workbook .....	53
Unit information .....	55
What is competency-based assessment?.....	56
How will my competency be assessed?.....	57
Assessment agreement.....	58
Foundation skills checklist.....	59

<b>Skills recognition</b> .....	<b>60</b>
Topic 1: Obtain, record and analyse information.....	61
Topic 2: Take and compile statements .....	62
Topic 3: Conduct interviews .....	63
Topic 4: Use information and database systems .....	64
Topic 5: Use interview and evidence recording equipment.....	65
Topic 6: Conduct follow-up activities .....	66
<b>Knowledge questions</b> .....	<b>67</b>
Topic 1: Obtain, record and analyse information.....	68
Topic 2: Take and compile statements .....	75
Topic 3: Conduct interviews .....	79
Topic 4: Use information and database systems .....	82
Topic 5: Use interview and evidence recording equipment.....	86
Topic 6: Conduct follow-up activities .....	91
<b>Performance tasks</b> .....	<b>94</b>
Third party evidence collection agreement .....	95
Topic 1: Obtain, record and analyse information.....	96
Topic 2: Take and compile statements .....	97
Topic 3: Conduct interviews .....	98
Topic 4: Use information and database systems .....	99
Topic 5: Use interview and evidence recording equipment.....	100
Topic 6: Conduct follow-up activities .....	101
<b>Completion record</b> .....	<b>102</b>
<b>Unit mapping and assessment checklist</b> .....	<b>103</b>
<b>Trainer/ assessor user instructions</b> .....	<b>105</b>

# About this trainer/assessor guide

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## Learning resource

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The learning resource is divided into the following topics:

- » Obtain, record and analyse information
- » Take and compile statements
- » Conduct interviews
- » Use information and database systems
- » Use interview and evidence recording equipment
- » Conduct follow-up activities

Each topic provides information to help you gain the skills and knowledge required to perform the work tasks to which they refer. Read the information and practise the skills described. You should also take the opportunity to undertake additional independent research. Your trainer/assessor may also provide supplementary information including interpretation of the contents of this resource.

At the end of each topic is:

- » a set of true or false questions
- » a set of multiple choice questions

These questions provide an opportunity to check your understanding and progress. They are self-marking and do not form part of the assessment for the unit.

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## Assessment workbook

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To have this unit recognised as a formal qualification you need to have your skills and knowledge assessed. The assessment workbook provides:

- » information on competency-based assessment
- » instructions on how you will be assessed
- » assessment tools to assess your competence
- » instructions on how to complete the assessment tasks within each assessment tool

To be assessed as competent you need to provide evidence that you have the skills and knowledge to undertake the requirements of this unit. This assessment of competency is made by a qualified trainer/assessor from a registered training organisation. You must complete all the assessments as directed by your trainer/assessor to the required standard. It is not necessary to work through the guide in the order in which it is written. However this is at the discretion of your trainer/assessor.

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## Disclaimer

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