



CATAPULT

TLIF3063

Administer the implementation of fatigue management strategies

Unit/Assessment Mapping (Extract)

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This Unit/Assessment Mapping extract is taken from Catapult Smallprint's full hardcopy Trainer/Assessor Guide for the unit TLIF3063.

For more information, including using our enhanced online version of this unit in Catapult LMS, or to purchase the Learner or Trainer printed books, please see this unit on our website by clicking this link:

<https://catapultlearning.com.au/product/TLIF3063/>

Unit mapping and assessment checklist

KQ: Knowledge questions

PT : Performance tasks

✓ : Satisfactory

KQ

PT



Elements and performance criteria

1 Monitor the implementation of fatigue management strategies

1.1	Work activities of employees, subcontractors and suppliers in organisation's products and services supply chain are monitored in accordance with organisation's fatigue risk management implementation plan	Q 1.1.a, Q 1.1.b, Q 1.1.c	T 1	<input type="checkbox"/>
1.2	Reviews are undertaken of scheduled versus actual hours of work and where a compliance breach is identified, appropriate action is taken to analyse the reasons concerned and to rectify the situation	Q 1.2.a, Q 1.2.b	T 1	<input type="checkbox"/>

2 Recognise breaches of fatigue management policies, procedures and regulations

2.1	Signs and symptoms of fatigue in employees are identified in accordance with operational procedures	Q 2.1.a, Q 2.1.b, Q 2.1.c	T 2	<input type="checkbox"/>
2.2	Breaches of fatigue management policies, procedures and regulations in the work activities of employees, subcontractors and suppliers are recognised and reported in accordance with standard procedures	Q 2.2.a, Q 2.2.b	T 2	<input type="checkbox"/>
2.3	Errors and incidents traceable to non-compliance with fatigue management procedures and regulations are investigated and reported in accordance with operational procedures	Q 2.3.a, Q 2.3.b, Q 2.3.c	T 2	<input type="checkbox"/>
2.4	Appropriate action is taken in conjunction with employees, subcontractors or suppliers concerned, to ensure ongoing and future compliance with the organisation's fatigue management policy and procedures	Q 2.4.a, Q 2.4.b, Q 2.4.c	T 2	<input type="checkbox"/>

3 Develop and assess staff competence in fatigue management

3.1	Appropriate training programs and learning resources are developed and provided to ensure employees understand the organisation's fatigue management policies and procedures, and the risks, causes and consequences of fatigue	Q 3.1.a, Q 3.1.b	T 3	<input type="checkbox"/>
3.2	Employees are assessed to confirm they are competent in understanding the organisation's fatigue management strategies and can apply them to their day-to-day work activities and responsibilities	Q 3.2.a, Q 3.2.b, Q 3.2.c	T 3	<input type="checkbox"/>
3.3	Deficiencies in employee competence to apply organisation's fatigue management strategies to their work activities are identified, and appropriate learning opportunities are provided to enable employees to achieve required competence	Q 3.3.a, Q 3.3.b	T 3	<input type="checkbox"/>

KQ: Knowledge questions**PT : Performance tasks****KQ****PT****✓ : Satisfactory****4 Provide feedback to staff on shortcomings in fatigue management skills and knowledge**

4.1	Evidence of employee shortcomings in implementing fatigue management strategies is obtained and interpreted from observation of signs and symptoms of fatigue in work activities, periodic evaluations of work performance, and assessments of competence carried out as part of training and learning activities	Q 4.1.a, Q 4.1.b	T 4	<input type="checkbox"/>
4.2	Employees are provided with feedback on identified shortcomings in their implementation of fatigue management strategies, and appropriate support and counselling is provided on how they might address these shortcomings	Q 4.2.a, Q 4.2.b	T 4	<input type="checkbox"/>
4.3	Further learning opportunities and information are provided to assist employees implement organisation's fatigue management strategies in their area of work activity, as required	Q 4.3.a, Q 4.3.b	T 4	<input type="checkbox"/>

5 Report on the implementation of fatigue management policy

5.1	Periodic audits of the implementation of fatigue management strategies in the work area/s of responsibility are carried out in accordance with standard procedures	Q 5.1.a, Q 5.1.b	T 5	<input type="checkbox"/>
5.2	Accidents and safety incidents are investigated and analysed to identify the extent to which fatigue might have been a contributing factor	Q 5.2.a, Q 5.2.b	T 5	<input type="checkbox"/>
5.3	Reports on implementation of organisation's fatigue risk management system are prepared and submitted to designated personnel in accordance with standard procedures	Q 5.3	T 5	<input type="checkbox"/>

KQ: Knowledge questions**PT : Performance tasks****KQ****PT**

✓ : Satisfactory

Knowledge evidence

Causes and consequences of fatigue in relation to employees and organisation	Q 4.1.a, Q 4.1.b, Q 5.2.a, Q 5.2.b	<input type="checkbox"/>
Employee and organisation responsibilities for implementing fatigue management regulations and policies including suppliers and sub-contractors in organisation's services and products supply chain	Q 1.1.a, Q 1.1.b, Q 1.1.c, Q 3.2.a, Q 3.2.b, Q 3.2.c, Q 3.3.a, Q 3.3.b	<input type="checkbox"/>
Factors that increase fatigue-related accidents	Q 1.1.a, Q 1.1.b, Q 1.1.c	<input type="checkbox"/>
Hazards and risks created by fatigue in the workplace	Q 2.3.a, Q 2.3.b, Q 2.3.c, Q 6.1	<input type="checkbox"/>
How fatigue affects workplace performance	Q 1.1.a, Q 1.1.b, Q 1.1.c	<input type="checkbox"/>
How fatigue contributes to workplace accidents	Q 5.2.a, Q 5.2.b	<input type="checkbox"/>
Lifestyles that promote the effective long-term management of fatigue	Q 4.1.a, Q 4.1.b, Q 4.3.a, Q 4.3.b	<input type="checkbox"/>
Options and resources for providing training and learning opportunities for employees on fatigue management and the implementation of organisation's fatigue risk management system, including initial induction training, in-depth training on fatigue and fatigue management techniques, remedial training where existing competence is assessed as being insufficient and fatigue management refresher training	Q 3.1.a, Q 3.1.b, Q 3.2.a, Q 3.2.b, Q 3.2.c, Q 3.3.a, Q 3.3.b, Q 4.3.a, Q 4.3.b	<input type="checkbox"/>
Organisation's fatigue risk management system and the workplace policies and procedures related to fatigue management, and the control of factors that can contribute to fatigue and fatigue-related accidents	Q 2.3.a, Q 2.3.b, Q 2.3.c	<input type="checkbox"/>

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Organisation's fatigue risk management system as it relates to the operational area/s being administered	Q 2.2.a, Q 2.2.b	<input type="checkbox"/>
Procedures for auditing and reviewing organisation's fatigue risk management system, and related policy and procedures for reporting audit outcomes	Q 1.2.a, Q 1.2.b, Q 5.1.a, Q 5.1.b	<input type="checkbox"/>
Processes and resources for assessing employee fatigue management competence	Q 3.1.a, Q 3.1.b, Q 3.2.a, Q 3.2.b, Q 3.2.c, Q 3.3.a, Q 3.3.b	<input type="checkbox"/>
Relevant codes, regulations, permit and licence requirements	Q 1.1.a, Q 1.1.b, Q 1.1.c, Q 2.3.a, Q 2.3.b, Q 2.3.c, Q 2.4.a, Q 2.4.b, Q 2.4.c	<input type="checkbox"/>
Relevant work health and safety (WHS)/occupational health and safety (OHS) regulations	Q 1.1.a, Q 1.1.b, Q 1.1.c, Q 2.4.a, Q 2.4.b, Q 2.4.c, Q 3.1.a, Q 3.1.b	<input type="checkbox"/>
Strategies and ways of managing fatigue	Q 2.1.a, Q 2.1.b, Q 2.1.c, Q 4.1.a, Q 4.1.b	<input type="checkbox"/>
Ways of assisting individuals to assess their own sleep patterns and to evaluate their own fitness for work such as providing information on how to identify sleep disorders and how to obtain appropriate treatment	Q 2.1.a, Q 2.1.b, Q 2.1.c, Q 4.1.a, Q 4.1.b	<input type="checkbox"/>

KQ: Knowledge questions**PT : Performance tasks****✓ : Satisfactory****KQ****PT**

Ways of providing feedback to employees on identified deficiencies in their competence to implement fatigue management strategies	Q 3.3.a, Q 3.3.b, Q 4.2.a, Q 4.2.b	<input type="checkbox"/>
Ways of recognising fatigue	Q 2.1.a, Q 2.1.b, Q 2.1.c, Q 2.3.a, Q 2.3.b, Q 2.3.c, Q 4.1.a, Q 4.1.b	<input type="checkbox"/>

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Performance evidence

Adapting to changes in relevant regulations, policies and procedures	T 2, T 5	<input type="checkbox"/>
Applying relevant legislation and workplace procedures	T 1, T 2, T 5	<input type="checkbox"/>
Assisting employees to identify their own learning needs on matters related to fatigue management	T 3, T 4	<input type="checkbox"/>
Communicating effectively with others	T 1, T 2, T 3, T 4	<input type="checkbox"/>
Modifying activities and taking appropriate initiatives to administer the implementation of organisation's fatigue risk management system depending on contexts, risk situations and environments	T 1, T 2, T 3	<input type="checkbox"/>
Planning and carrying out audits and reviews of organisation's fatigue risk management system	T 1, T 2, T 3, T 5	<input type="checkbox"/>
Planning and organising training and learning opportunities for employees on fatigue management and implementing organisation's fatigue risk management system	T 3	<input type="checkbox"/>
Reading and interpreting documentation on organisation's fatigue risk management system and related policy, instructions, procedures and regulations and applying this information to supervisory activities	T 2, T 5	<input type="checkbox"/>
Recognising breaches of fatigue management strategies and regulations and taking appropriate action in accordance with organisation's fatigue risk management system	T 2, T 5	<input type="checkbox"/>
Working collaboratively with employees and other management staff to implement organisation's fatigue risk management system	T 3, T 4	<input type="checkbox"/>

Trainer/ assessor user instructions

smallprint training and assessment materials are a commercially produced resource designed to support and underpin a Registered Training Organisation's (RTO's) delivery strategies.

smallprint resources

As a provider of commercially available resources to a range of client organisations, smallprint is aware of and considerate of their clients' need to be compliant with quality standards such as NVR, AQTF and State VET Regulations.

smallprint ensures that all its resources are current according to information provided by the official National Register of Information on Training Packages, training.gov.au (TGA).

smallprint assessment tools are mapped against:

- elements and performance criteria
- performance evidence
- knowledge evidence

The RTO must conduct their own validation and mapping to verify that the assessment tools and instruments used:

- enable the collection of evidence that complies with the principles of assessment and the rules of evidence
- can be used by different trainer/ assessors
- can be consistently applied in a range of assessment situations
- fit effectively with the RTO's TAS

If any gaps are identified the RTO must develop their own evidence gathering methods, assessment tools or activities to address these gaps.

If used correctly smallprint assessment tools should provide the basis for a comprehensive assessment in accordance with the rules of evidence and the principles of assessment.

smallprint does not promote that the use of their resources by RTOs will ensure compliance with all VET Regulations.

There are a number of requirements which impact on compliance with VET Regulations and it is the responsibility of the RTO to meet those requirements including the development of their own Training and Assessment Strategy (TAS) or Learning and Assessment Strategy (LAS).

smallprint resources consist of:

- a learning resource
- an assessment workbook

Learning resource

The smallprint learning resource provides content for learning and new skills development.

Each resource is divided into topics which relate directly to the learning elements and performance criteria for each unit.

At the end of each section the learner is provided with:

- a set of true or false questions
- a set of multi choice questions

These questions are self-marking and do not form part of the assessment for the unit. They provide an opportunity to test their understanding of their progress.

The resource is designed for self-paced learning but is also suitable for face to face or workshop delivery.

Trainer/ assessor requirements

The trainer/ assessor should provide supplementary information including interpretation of the contents of this resource.

They should initiate discussion about the subject matter and should encourage the learner to contribute their own experiences and interpretations of the material.

The learner should be encouraged by their trainer/ assessor to undertake additional research.

This might include:

- reading
- reflection
- drawing upon their knowledge in practice situations beyond what has been facilitated by the trainer

It is not necessary to work through the guides in the order in which they are written; however this is at the discretion of the trainer/ assessor.

The assessment workbook contains the following sections:

- about this unit
- what is competency based training
- how will my competency be assessed
- the tools that will be used to assess competency including:
 - assessment agreement
 - foundation skills checklist
 - skills recognition (RPL) checklist
 - knowledge questions
 - third party agreement
 - performance tasks
 - completion record

Trainer/ assessor requirements

The trainer/ assessor needs to ensure the learner understands:

- the structure of units of competency
 - this specific unit
 - how competency-based assessment works
 - assessment conditions applicable to this unit
 - resources required for assessment
 - rules of evidence
 - reasonable adjustment to ensure equity in assessment for people with disability or with special needs
 - complaints and appeals procedures
 - what constitutes competency
 - your role as a trainer/ assessor
-

Assessment agreement

Purpose

To ensure that the learner understands the assessment process.

Trainer/ assessor requirements

The trainer/ assessor needs to ensure the learner understands:

- how and when the assessment will occur
- the tools that will be used to collect evidence
- the assessment conditions that apply to this unit
- adjustments available if special needs apply
- their rights in relation to complaints and appeals
- all work must be their own
- plagiarism is not acceptable

The learner and the trainer/ assessor both need to sign this form.

Foundation skills checklist

Purpose

To determine foundation skills as defined for this unit of competency.

Trainer/ assessor requirements

Foundation skills are generally defined as:

- LLN Skills
 - reading
 - writing
 - oral communication
 - numeracy
- Employability skills
 - navigate the world of work
 - interact with others
 - get the work done

Different training packages identify foundation skill requirements in a variety of ways.

In some packages foundation skills are described as being explicit in the performance criteria of the unit of competency.

In others specific foundation skills are identified for individual units of competency.

In others all foundation skills are identified separately.

The trainer/ assessor need to identify the foundation skills levels of the learner to determine whether they have the skills to cope with the training, or whether additional support needs to be provided.

The trainer/ assessor should source and use foundation skills assessment methodologies that are suitable for their learning cohort.

On completion of the assessment the trainer/ assessor should record their final comment and mark as satisfactory/ not satisfactory as appropriate.

Skills recognition assessment

Purpose

To obtain evidence of existing skills and knowledge through:

- previous training courses
- workplace documents
- skills obtained through unpaid work
- references
- other

Trainer/ assessor requirements

The trainer/ assessor needs to determine how they wish to use this section.

Evidence of existing skills may be provided for parts of this unit. This may mean that some of the knowledge questions or performance tasks do not need to be completed.

Where this is done trainer/ assessors should clearly identify and inform the learner what is required.

RTOs may wish to use this section as a Recognition of Prior Learning (RPL) process.

However the trainer/ assessor need to ensure that the evidence provided meets the principles of assessment and rules of evidence.

On completion of the assessment the trainer/ assessor should record their final comment and mark as satisfactory/ not satisfactory as appropriate.

Knowledge questions

Purpose

To obtain evidence of the learner's essential knowledge as outlined in the:

- elements and performance criteria for this unit
- knowledge evidence for this unit

The questions address each performance criteria and are designed to elicit responses that provide evidence of the essential knowledge. The questions are also designed to include the specific knowledge requirements that relate to performance criteria.

Where essential knowledge requirements have not been referred to in performance criteria, additional questions are provided.

Trainer/ assessor requirements

The trainer/ assessor needs to determine which questions need to be answered to ensure a satisfactory outcome.

The trainer/ assessor should provide clear instructions to the learner as to:

- which questions should be answered
- the manner in which responses should be presented eg, hand written in the space provided, in a word processed document, verbally, on-line
- whether additional questions need to be answered

The questions are designed to be answered in written format. The trainer/ assessor may ask for verbal responses. Where verbal responses are provided the trainer/ assessor needs to clearly note this and ensure that responses are recorded verbatim.

When questions are answered the trainer/ assessor should provide feedback to the learner. Where responses are unsatisfactory the learner should be given the opportunity to provide additional information.

On completion of each answer the trainer/ assessor should record their final comment and mark as satisfactory/ not satisfactory as appropriate.

Third party evidence collection agreement

Purpose

To provide third parties with clear instructions about their role.

Trainer/ assessor requirements

The performance tasks has been designed to be observed by either a trainer/ assessor or a third party.

This allows for the fact that some tasks may not be directly observable by the trainer/ assessor due to:

- the complexity of the task
- the need for tasks to be repeated or observed over time
- the presence of an observer may compromise workplace safety
- work activities involving issues of confidentiality and privacy

Where a third party is used to observe the tasks the trainer/ assessor must ensure that the third party clearly understands their role and that they are in a position that allows them to regularly and consistently observe the learner's work performance.

They must be informed that:

- they are not required to conduct the assessment
- their feedback is sought as confirmation that the learner has demonstrated the skills covered in the unit to the standard required
- the assessment decision will be made by a qualified assessor

They must also be informed of:

- the tasks to be observed
- the type and the quantity of evidence to be collected and reported
- the number of performances to observe
- the questions to ask to confirm understanding of the tasks
- the time frames and performance standards applicable to the learner's work performance
- the environment in which the tasks should be performed
- how to record their observations

The third party evidence collection agreement should then be signed.

Purpose

To obtain evidence of the learner's ability to:

- perform the tasks outlined in the elements and performance criteria
- perform the specific requirements outlined in the performance evidence

The tasks address:

- individual performance criterion
- where appropriate a group of performance criteria or an element of competency

The tasks are also designed to include the specific performance evidence requirements that relate to performance criteria. Where performance evidence requirements have not been included in performance criteria additional tasks are provided.

The tasks are designed to be observable and provide evidence that the learner has the necessary skills. Observations should occur over a period of time. Performance can be observed in an actual workplace or in a simulated environment.

Some units will require that certain tasks are performed a specific number of times.

Trainer/ assessor requirements

The trainer/ assessor needs to determine which of the tasks need to be performed to ensure a satisfactory outcome.

The trainer/ assessor should provide clear instructions to the learner as to:

- when the tasks are to be performed
- where the tasks are to be performed
- what they are required to do
- how many times the tasks are to be performed
- who will be observing them
- whether additional tasks need to be answered

Where tasks cannot be easily be observed they can be assessed using role plays and simulations. If performance of particular tasks cannot be observed you might enter into a discussion with the learner or ask them to explain a procedure. In some instances tasks might relate to the production of work products (portfolios/ documents/ outcomes). Although it might not be possible for the trainer/ assessor to observe the total process, the end product of work can provide evidence of performance.

When tasks have been completed the trainer/ assessor should provide feedback to the learner. Where performance is unsatisfactory the learner should be given the opportunity to attempt the task/s again.

Where the tasks have been observed by a third party the trainer/assessor should discuss with the third party what has been observed to ensure that all relevant criteria have been covered and that evidence provided meets the principles of assessment and rules of evidence. This should be recorded as part of the trainer/ assessor comments.

On completion of each task the trainer/ assessor should record their final comment and mark as satisfactory/ not satisfactory as appropriate.

Completion record

Purpose

To record the results of work completed in the assessment workbook.

Trainer/ assessor requirements

The trainer/ assessor needs to ensure that the:

- assessment conditions for this unit were met
- learner answered all questions required to the expected standard
- learner performed all the tasks required to the expected standard
- learner has been provided with comments and feedback regarding any additional assessment requirements

The completion record should be completed and signed by the learner and trainer/ assessor.