

Unit mapping

KQ: Knowledge questions

PA: Practical assessment – Task (T), Workplace Skills (WS)

KQ

PA

S

S: Simulations

Elements and performance criteria

E 1 Identify social and cultural issues impacting on people and society

PC 1.1	Identify ways in which social and cultural issues can impact individuals and family groups	Q 1.1 Q 1.2 Q 1.3	T1a T3c
PC 1.2	Examine the effects and experiences of inequality on individuals and family groups	Q 1.4 Q 1.5	T1a T1b T3d
PC 1.3	Identify sociological impacts of long-term unemployment and associated issues on individuals and families	Q 1.6	T1c
PC 1.4	Identify sociological factors associated with age in society and the impact on individuals and families in communities	Q 1.7	T1d

E 2 Analyse impacts of social and cultural factors on people

PC 2.1	Use available information to identify and analyse social and cultural factors impacting on individual people, groups or communities	Q 2.1	T3a-e	S1
PC 2.2	Clarify current health, wellbeing and associated needs for individuals, groups, and communities	Q 2.2 Q 2.3	T2a-g	S1
PC 2.3	Make informed decisions in consultation with supervisor in relation to specific work to be undertaken and services to be provided to people	Q 2.4 Q 2.5a-c	T4a-i	S1

E 3 Monitor impact of social and cultural factors on community work and services provided to people

PC 3.1	Monitor impact of work undertaken and services provided to people, according to organisational policies and procedures and within the scope of own job role	Q 3.1	T5a-f	S2
PC 3.2	Review effectiveness of work undertaken and services provided, in relation to identified social and cultural factors impacting on people, groups and communities	Q 3.2 Q 3.3	T6a-d	S2
PC 3.3	Revise organisational policies and procedures and work undertaken and services provided to better address social and cultural issues and enhance outcomes for persons, groups and communities	Q 3.4a-c Q 3.5	T7a-h	S2

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Knowledge evidence

KE 1	Major social and cultural institutions in Australian society and their societal functions	Q 1.1		
KE 2	Factors contributing to person’s experiences of inequality and the possible effects and consequences on their role in society	Q 1.4 Q 1.5	T1b	
KE 3	Effects and consequences of unemployment on people in our society	Q 1.6	T1c	
KE 4	Contemporary frameworks and influences underpinning social and sociological policy	Q 3.5		
KE 5	Political and economic theory and systems	Q 4.1 Q 4.2		
KE 6	Concepts of inequality and how they impact on people in our society	Q 1.4	T1 T3d	
KE 7	Beliefs about stratifications in our society, and the ways in which stereotypes develop and their impact	Q 1.2	T1e	
KE 8	Policy decisions and their impact on community work	Q 2.4		
KE 9	Organisational policies and procedures	Q 3.1	T4f T5b T7c	S1 S2

Performance evidence

PE 1	Provide community services to at least three people based on sociocultural information gathered		T2a-g T3a-e T4a-i	S1
PE 2	Monitor and review ongoing effectiveness of services provided		T5 a-f T6a-e	S2
PE 3	For one of the above people: <ul style="list-style-type: none"> revise services provided in consultation with supervisor, to enhance person’s outcomes and address their social and cultural issues 		T7a-h	S2
PE 4	Perform the activities outlined in the performance criteria of this unit during a period of at least 100 hours of work within a workplace. These hours cannot be completed concurrently with hours specified in any other unit of competency		T8	

Foundation skills

FS 1	Writing skills to: <ul style="list-style-type: none"> communicate complex ideas relating to strategic direction, matching style of writing to purpose and audience. 		T4i	S1
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Trainer/assessor instructions and requirements

These training and assessment materials are a commercially produced resource designed to underpin training and assessment delivery strategies.

Catapult Smallprint resources

Catapult Smallprint resources are current, according to information provided by the official National Register of Information on Training Packages, training.gov.au (TGA).

Catapult Smallprint offer:

- a learning resource—theory component
- an assessment workbook—a suite of assessment tools

The assessment tools are mapped against:

- elements and performance criteria
- performance evidence
- knowledge evidence

Information for Registered Training Organisation only

RTOs must conduct their own validation and mapping to verify that the assessment tools and instruments used:

- enable the collection of evidence that complies with the Principles of Assessment and the Rules of Evidence
- can be used by different trainer/assessors to achieve consistent results
- can be applied in a range of assessment situations
- align with the RTO's Training and Assessment Strategy (TAS)

If any gaps are identified the RTO must develop their own evidence gathering methods, assessment tools or activities.

If used correctly the assessment tools should provide a comprehensive assessment.

Catapult Smallprint do not promote that the use of their resources will ensure compliance with all VET Regulations. It is the responsibility of the RTO to meet those requirements and develop their own Training and Assessment Strategy (TAS).

Learning resource

The learning content is divided into topics which address the learning elements and performance criteria for each unit.

At the end of each topic the learner is provided with:

- a set of true or false questions
- a set of multiple choice questions

These questions are self-marking and do not form part of the assessment. They provide an opportunity for learners to test their understanding of the topics.

The learning resource is designed for self-paced learning but is also suitable for face to face or workshop delivery.

The trainer/assessor should provide supplementary information including interpretation of the contents of this resource. They should initiate discussion about the subject matter and encourage learners to contribute their own experiences and their interpretations of the material.

Learners should be encouraged to undertake additional research.

This might include:

- reading
- reflection
- drawing on their own knowledge and experience

It is not necessary to work through the resource in the order in which it is written. This is at the discretion of the trainer/assessor.

Assessment workbook

The trainer/assessor must explain to learners:

- what competency-based training is
- how competency-based assessment works and how they will be assessed
- what constitutes competency
- the assessment conditions applicable to this unit
- the resources required for assessment
- the Rules of Evidence
- the training organisation's complaints and appeals procedures
- the role of the trainer/assessor
- how the skills recognition (RPL) checklist can be used
- when the completion record will be signed

The tools that can be used to assess learners' competencies include the:

- knowledge questions
 - project
 - practical assessment
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Assessment agreement

The trainer/assessor must explain:

- how and when assessment will occur
- the tools and instruments that will be used to collect evidence
- the assessment conditions that apply to this unit
- how adjustments can be made for individual needs
- the learner's rights if they want to dispute an assessment result
- that all work submitted by the learner must be their own
- that plagiarism is not acceptable
- why the assessment agreement must be signed

The learner and the trainer/assessor need to sign the assessment agreement.

Foundation skills

The trainer/assessor should identify the foundation skills levels of learners to determine whether additional support needs to be provided.

Training packages identify foundation skill requirements in a variety of ways:

- in some packages foundation skills are explicit in the performance criteria of the unit of competency
- in others specific foundation skills are identified for individual units of competency
- in others all foundation skills are identified separately

The trainer/assessor should source and use foundation skills assessment methodologies that suit the learner cohort.

Skills recognition

The trainer/assessor needs to determine how they wish to use this section.

Evidence of existing skills can be provided for all or parts of the unit. This could mean that some of the knowledge questions or practical tasks do not need to be completed.

Evidence of existing skills and knowledge can be obtained by sighting, for example:

- previous training results or qualifications
- workplace documents
- testimonials of skills obtained through unpaid work
- references from employers

Trainer/assessors must discuss the evidence requirements with the learner.

Any evidence submitted must comply with the Principles of Assessment and Rules of Evidence.

On completion of an RPL assessment the trainer/assessor should record their comments and mark the applicant's submission as Satisfactory/Not Satisfactory.

Knowledge questions

The knowledge questions address the learner's understanding of the information covered in:

- the elements and performance criteria for this unit
- the knowledge evidence for this unit

The questions address each performance criteria and are designed to elicit evidence of underpinning knowledge. Where essential knowledge requirements have not been referred to in performance criteria, additional questions are provided.

The trainer/assessor will determine which questions need to be answered to ensure a satisfactory outcome.

The trainer/assessor must provide clear instructions to the learner regarding:

- the manner in which responses should be presented, for example: hand written in the space provided, in a word-processed document, verbally, on-line
- whether additional questions need to be answered

If verbal responses are provided the trainer/assessor must document the learner's responses verbatim.

When questions are answered the trainer/assessor should provide feedback to the learner. If responses are unsatisfactory the learner should be given the opportunity to provide additional information or to re-submit.

Answers should be marked as Satisfactory/Not Satisfactory.

Project

Projects are an assessment tool that can address either practical or knowledge-based skills. Learners might be asked to complete the project in addition to the other assessment activities. In some instances, it can be used as an alternative to the knowledge questions or the practical assessment tasks.

The assessor will decide how the project will be used and must advise learners about whether they need to complete it.

Practical assessment

Trainer/assessors must inform learners of:

- the assessment conditions
- the required performance standards
- how, when and where assessment will take place
- any assistance they will receive
- the resources that will be supplied
- how their performance will be recorded
- what to do if they disagree with the assessment results

The practical assessment requires that learners demonstrate the skills they have developed as a result of their training. They must perform the nominated skills and their performance must be observed by the assessor or a suitably qualified and experienced third party. The third party cannot conduct the assessment but can provide supplementary evidence for the assessor to use. Assessor comments must be recorded, and performance results marked as Satisfactory, or Not Satisfactory as they will contribute to the final judgment of competence.

Practical assessments might be conducted in a workplace or as simulations. If assessment cannot be conducted in a workplace the assessor must ensure that the simulations replicate a workplace as nearly as possible. The assessor is responsible for ensuring that learners have access to the resources needed to complete the assessment.

Completion record

The results of each form of assessment, plus any extra requirements nominated by the assessor, should be recorded in the assessment workbook.

The trainer/assessor must ensure that the:

- assessment conditions for this unit were met
- learner answered the knowledge questions at the required standard for the unit level
- learner performed all the practical tasks to the required standard for the unit level
- learner was provided with detailed feedback
- any additional assessment requirements were completed

The completion record should be signed by the learner and trainer/assessor.
